



REPAIR AUTHORIZATION FORM

Date: _____

Customer Number: _____ (Required)

Bill To Address: _____

ShipTo Address: _____

Company Name: _____

Company Name: _____

Address: _____

Address: _____

City: _____

City: _____

State/Zip: _____

State/Zip: _____

Accts Payable Contact: _____

Receiving Contact: _____

Phone: _____

Phone: _____

Email: _____

Email: _____

*Purchase Order# _____

***If Purchase Order (PO) Required - Repairs will NOT be processed until PO# is received.**

Credit Card# _____

Name on Card: _____

Exp Date: _____

(Visa, Mastercard, Discovery, American Express)

Signature (Required if using Credit Card) _____

Total Number of Headsets/Bases (pieces) sent in _____

**If more space is needed for additional information and/or details, please list on additional sheet

What would you like us to do?

____ Repair All Items (In and Out-of-Warranty Items) Requires Signature

____ Repair Only In-Warranty Items - trash Out-of-Warranty Items. Requires Signature

____ Repair In-Warranty Items, contact me with Out-of-Warranty Repair Estimate. Ph: _____, Email: _____

____ Repair In-Warranty Items, Offer ***Trade-In Credit for Out of Warranty

***Trade-In Credit - You will receive an in-store credit that can be applied to future invoices. Credit amount issued is determined by the necessity and condition of the units returned for credit. Although credit amounts may vary (from \$0.00 to \$5.00 per unit), the average credit issued for acceptable units is \$2.50/unit.

IMPORTANT

By signing below you authorize Call One, Inc. to process the items you sent in for In-Warranty, Out-of-Warranty and/or Trade-In based upon your selection under the "What would you like us to do?" section. If you request that we contact you with an Out-of-Warranty Repair Estimate, Call One will contact you and annotate in our Customer Management system. If you do NOT respond within two-weeks, Call One will return the items unserviced and invoice you for the freight.

Signature: _____

Date: _____

IMPORTANT SHIPPING INFORMATION

When Shipping via UPS or FedEx:

Call One, Inc.
Attn: Repair Dept
400 Imperial Blvd
Cape Canaveral, FL 32920

When Shipping via US Postal Service (mail):

Call One, Inc.
Attn: Repair Dept
PO Box 9002
Cape Canaveral, FL 32920